ENVIRONMENT

ENVIRONMENTAL MANAGEMENT SYSTEM¹

In 2019, the Environmental Management System (EMS) continued to operate as part of the Corporate Integrated Quality and Environmental Management System (CIMS). This has enabled coordination of environmental activities with activities in other areas such as production, finance, health and overall safety management. This approach improves both overall and environmental performance of the Company. With the EMS now fully in place, the Group's enterprises reap multiple benefits, as it highlights our compliance with global environmental standards.

SYSTEM AUDIT

In line with ISO 14001:2015, the Company confirms the EMS compliance with the standard by engaging Bureau Veritas Certification (BVC) to conduct surveillance audits once a year and recertification audits every three years. In October–November

2019, Nornickel successfully passed a surveillance audit of its CISM. BVC auditors confirmed CISM compliance with ISO 14001:2015 and ISO 9001:2015.

Throughout 2019, the Company carried out internal audits and a corporate audit as per the CIMS procedures in accordance with international standards and Norilsk Nickel's corporate documents. The internal audits and the corporate audit were conducted by specially trained, competent personnel.

In line with ISO 14001 and principles of environmental openness and transparency, the Company cooperates with the legislative and executive authorities, control and supervision agencies, international organisations and NGOs, mass media, shareholders, investors, local communities, and other stakeholders.

International quality and environmental certification

Company	Certificates	Independent audits in 2019	Certification body	Scope of certification
MMC Norilsk Nickel	ISO 9001:2015, ISO 14001:2015	Surveillance audit	Bureau Veritas Certification (BVC)	Production, project management, storage, shipments, and product sales
Kola MMC	ISO 9001:2015, ISO 14001:2015	Recertification audit	Bureau Veritas Certification (BVC)	Ore mining and concentration, production
Gipronickel Institute	ISO 9001:2015	Surveillance audit	Societe Generale de Surveillance (SGS)	Research, engineering and design, engineering surveys, environmental protection
Norilsk Nickel Harjavalta	ISO 9001:2015, ISO 14001:2015	Recertification audit	DQS GmbH (DQS&UL)	Production of nickel and cobalt products